

Subject:	PRODUCT SAFETY NOTICE – Record Accuracy Issues
Time Affected:	January 15th through 19th, 2019
Functionality Affected:	Recording of administered vaccines using the new immunization workflow
Detailed Description/ Message:	<p>SUBJECT</p> <p>At Practice Fusion, the safety of our products is a priority. With that in mind, we strive to communicate potential patient safety issues, even if their occurrence is remote or unlikely. This product safety notice provides an important update concerning a potential product safety issue regarding the accuracy of immunization information for records accessed between January 15 and January 19, 2019. During this time, users could have created inaccurate immunization records when recording an administered vaccine from their vaccine inventory. This issue may not have been apparent to users until they opened the vaccine recorded and noticed a discrepancy in the information recorded. We want to ensure that you are informed how to best manage this issue.</p> <p>SUMMARY OF THE ISSUE</p> <p>Users experiencing this issue found that when they attempted to record an administered vaccine from one that appeared in their vaccine inventory, the user interface would appear to allow the user to manually change the lot number or expiration date. In fact, such modifications would not be saved on the back-end, and only the originally-selected inventoried vaccine, with its specified lot number and expiration date, would be saved.</p> <p>USERS POTENTIALLY AFFECTED BY THE ISSUE</p> <p>Users that added administered vaccines from their vaccine inventory using the new immunization workflow on the dates January 15th through 19th, 2019.</p>

Detailed Description/ Message:	<p>INTERIM INSTRUCTIONS</p> <p>Practice Fusion has already implemented a fix for these issues but recommends that users who recorded administered vaccines on the days January 15th through 19th, 2019, review the records for these vaccinations to confirm their accuracy.</p> <p>If a discrepancy is identified in an administered vaccine, users are advised to delete the vaccine from the patient record and re-add it with the correct information.</p> <p>If the user submitted any of these records to their state registry, after completing the steps noted above, submitting all records to their state registry will appropriately update the registry.</p> <p>ACTION PRACTICE FUSION IS TAKING CONCERNING THIS ISSUE</p> <p>Practice Fusion will notify all potentially affected users.</p>
Additional Information:	<p>Practice Fusion is committed to act with an abundance of caution any time an issue may potentially impact the care of your patients. We will communicate with you quickly to ensure that there is a clear understanding of the issue, and to keep you informed of any actions or associated guidance to address it. As is the case in this instance, even a remote possibility is given the highest visibility and our team of Clinicians and Engineers will always immediately assess and remedy the concern.</p>
Contact:	<p>If you have further questions, please contact Customer Support here.</p>