

<b>Subject:</b>	<b>PRODUCT SAFETY NOTICE</b> – Record Accuracy Issues
<b>Time Affected:</b>	January 15th through 19th, 2019
<b>Functionality Affected:</b>	Recording of administered or historical vaccines using the new immunization workflow
<b>Detailed Description/ Message:</b>	<p><b>SUBJECT</b></p> <p>At Practice Fusion, the safety of our products is a priority. With that in mind, we strive to communicate potential patient safety issues, even if their occurrence is remote or unlikely. This product safety notice provides an important update concerning a potential product safety issue regarding the accuracy of immunization information for records accessed between January 15 and January 19, 2019. During this time, users could have created inaccurate immunization records when recording either (1) an administered vaccine from their vaccine inventory or (2) a historical vaccination. These issues may not have been apparent to users until they opened the vaccination recorded and noticed a discrepancy in the information recorded. We want to ensure that you are informed how to best manage this issue.</p> <p><b>SUMMARY OF THE ISSUE</b></p> <p><b>(1) Administered Vaccines</b></p> <p>Users experiencing this issue found that when they attempted to administer a vaccine from one that appeared in their vaccine inventory, the user interface would appear to allow the user to manually change the lot number or expiration date. In fact, such modifications would not be saved on the back-end, and only the originally-selected inventoried vaccine, with its specified lot number and expiration date, would be saved.</p> <p><b>(2) Historical Vaccinations</b></p> <p>Users experiencing this issue found that when they attempted to</p>

<b>Detailed Description/ Message:</b>	<p>add a historical vaccination to a patient record, the 'Source of information' field saved as 'Source unspecified' regardless of what the user had selected.</p> <p><b>USERS POTENTIALLY AFFECTED BY THE ISSUE</b></p> <p>Users that added administered vaccines from their vaccine inventory or recorded historical vaccinations using the new immunization workflow on the dates January 15th through 19th, 2019.</p> <p><b>INTERIM INSTRUCTIONS</b></p> <p>Practice Fusion has already implemented a fix for these issues but recommends that users who recorded administered or historical vaccinations on the days January 15th through 19th, 2019, review the records for these vaccinations to confirm their accuracy.</p> <p>If a discrepancy is identified in an administered vaccine, users are advised to delete the vaccine from the patient record and re-add it with the correct information.</p> <p>If a discrepancy is identified in a historical vaccination, users are advised to select the correct 'Source of information' and save their changes.</p> <p>If the user submitted any of these records to their state registry, after completing the steps noted above, submitting all records to their state registry will appropriately update the registry.</p> <p><b>ACTION PRACTICE FUSION IS TAKING CONCERNING THIS ISSUE</b></p> <p>Practice Fusion will notify all potentially affected users.</p>
<b>Additional Information:</b>	<p>Practice Fusion is committed to act with an abundance of caution any time an issue may potentially impact the care of your patients.</p>

<b>Additional Information:</b>	We will communicate with you quickly to ensure that there is a clear understanding of the issue, and to keep you informed of any actions or associated guidance to address it. As is the case in this instance, even a remote possibility is given the highest visibility and our team of Clinicians and Engineers will always immediately assess and remedy the concern.
<b>Contact:</b>	If you have further questions, please contact Customer Support <a href="#">here</a> .