

Subject:	PRODUCT SAFETY NOTICE – Representation of allergies to generic, multi-ingredient medications.
Products and Versions Affected:	Time Based: March 21, 2019-May 16, 2019
Functionality Affected:	Creation of continuity of care documents for patients with an allergy to certain generic, multi-ingredient medications.
Detailed Description/ Message:	<p style="text-align: center;"> Product Safety Briefing [Continuity of Care Documents, Drug Allergies] </p> <p>SUBJECT</p> <p>At Practice Fusion, the safety of our products is a priority. We strive to communicate potential patient safety issues, even if their occurrence is remote or unlikely.</p> <p>This product advisory relates to a continuity of care document accuracy issue occurring from March 21, 2019-May 16, 2019. During this time, users could have created inaccurate continuity of care documents (CCD) for patients whose chart contained a drug allergy to certain generic, multi-ingredient medications. Approximately 0.5% of medications available to be prescribed were affected. This issue may not have been apparent to users until they opened the continuity of care document and noticed a discrepancy in the RxNorm code used to represent the drug allergy.</p> <p>SUMMARY OF THE ISSUE</p> <p>The Practice Fusion EHR allows users to document drug allergies to medications, including multi-ingredient medications on a patient record and to export this information in a CCD. During the impacted period, when a drug allergy was documented for certain generic, multi-ingredient medications, logic which checked the Medi-Span Generic Product Identifier</p>

Detailed Description/ Message:	<p>(GPI) may have pulled an RxNorm code for only a single ingredient of the multi-ingredient medication, due to discrepancies in the Medi-Span GPI data.</p> <p>USERS POTENTIALLY AFFECTED BY THE ISSUE</p> <p>This issue may affect users of the Practice Fusion EHR who documented a drug allergy to certain generic, multi-ingredient medications on patient records and created a continuity of care document for those patients.</p> <p>INTERIM INSTRUCTIONS</p> <p>Practice Fusion has already implemented a fix for this issue but recommends that users who recorded drug allergies to generic, multi-ingredient medications on patient charts and exported CCDs for those patients March 21, 2019-May 16, 2019, review the RxNorm included in the CCDs to confirm their accuracy.</p> <p>ACTION PRACTICE FUSION IS TAKING CONCERNING THIS ISSUE</p> <p>Practice Fusion is notifying all practices who used the affected workflow during the relevant dates with messaging upon their login to the EHR.</p>
Additional Information:	<p>Practice Fusion is committed to act with an abundance of caution any time an issue may potentially impact the care of your patients. We will communicate with you quickly to ensure that there is a clear understanding of the issue, and to keep you informed of any actions or associated guidance to address it. As is the case in this instance, even a remote possibility is given the highest visibility and our team of Clinicians and Engineers will always immediately assess and remedy the concern.</p>
Contact:	<p>If you have any questions regarding this notification or would like to request further information specific to your practice and</p>

Contact:

potentially impacted patients, please create a help ticket with Practice Fusion Support at www.practicefusion.com/help In your help ticket, be sure to include 'Patient Safety Briefing, Medication Allergy' in the description of your issue.