practice fusion™
Free, web-based Electronic Health Records

December 2011 – Certified Consultant Live Workshop Q&A

1. **How do you get medical providers compliant with Meaningful Use?**
   Simple notes are just that. They offer one section for notes. Unlike the SOAP note, they do not have extra tabs available to document patient information. You cannot customize the Simple or SOAP note format.

2. **Would the Meaningful Use Action Plan be updated for 2012 and beyond?**
   Yes, we will have a new Action Plan in 2012. It will be available at www.practicefusion.com/44k

3. **Does the PHR allow appointment requests?**
   Currently, the PHR does not allow appointment requests. You can view present and future appointments.

4. **If a patient is seeing two doctors at the same location, will they be able to view both doctors information in the PHR?**
   Yes, the PHR will be updated with all information in their chart regardless of the Dr.

5. **What is the last day a practice can register?**
   The last day to register and attest with CMS for the 2011 incentive is Feb 29, 2012.

6. **Must a provider chart their patient notes in the formal "SOAP" format in order for the patient information to be recorded in the MU dashboard?**
   Yes, SOAP notes are required to have patients counted in the dashboard.

7. **For MU # 14 & # 15 how do we exchange clinical information and do a security audit?**
   To exchange clinical information, you can select Export patient record from the "Patient Actions" toolbar for a test patient (it needs to be a test patient) and email to CCR@practicefusion.com

   A Security audit needs to be reviewed by a provider and initialed. Keep a copy for your own record.

   Download security audit here:
   http://www.practicefusion.com/resources/muSecurityAudit.pdf

8. If a provider's 90 day reporting period ends on 12/31/2011, must they have all their patient information in the system by that date in order to be counted in the dashboard?

You can retroactively add information to a patient's chart, just remember it will take the dashboard 24 hours to recalculate. Retroactive charting is accepted as long as you finish before you attest. We recommend reviewing and signing charts same day.

9. Do we need to email the Immunization report to Practice Fusion or simply save the file once it has been exported?

The immunization file needs to be sent to the registry: http://www.practicefusion.com/ehrbloggers/2011/11/which-immunization-registries-can-accept-practice-fusion-hl7-files.html.

If the registry cannot accept HL7 2.5.1 files, you qualify for an exclusion to this item (see exclusions in the action plan: www.practicefusion.com/muactionplan

10. Is there an email for Syndromic Surveillance?

For Syndromic Surveillance, you would need to send it to a public health agency (most PH agencies cannot accept data yet, so you would most likely qualify for an exclusion)

11. If I am unable to send the Immunization Registry data and the Syndromic Surveillance data to a Public Health agency, what can I do?

You can claim an exclusion to either of those but you cannot claim to both. In other words, claim an exclusion to one of the public health items and complete a total of 4 other menu items.